A SUSTAINABLE FUTURE – Hartley Lifecare's Strategic Plan 2020 to 2023



Our Purpose

People with disability have opportunities to live their best lives

Contact Us



02 6282 4411



www.hartley.org.au



www.facebook.com/HartleyLifecare



@hartleylifecare

Our Values

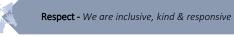


Person centred - The people we support are at the centre of decisions made which relate to their life



Leadership - Our People encompass leadership qualities to drive Hartley to be a sector leader

Integrity - Trust, honesty and reliability are the foundations of our organisation



Quality - We continually strive for excellence

OUR STRATEGIC GOALS





GREAT PEOPLE



COMMUNITY LEADERSHIP



ORGANISATIONAL EXCELLENCE

Our Clients receive high quality support

We invest in our people and implement strategies to attract & retain a high-quality workforce

We are recognised as a sector leader

We maintain exemplary governance

We are prepared for the next generation of clients

Our people demonstrate Hartley's Values We have growing reach and standing in the community

We manage risks and opportunities effectively

Our facilities are continuously improved and maintained

Our workforce is skilled and innovative

Our brand continues to be known for person-centred services

We are financially sustainable

We advocate for proper and wellmaintained housing for our clients where we do not own the facilities

We successfully manage workloads

We respond to community need

We meet the requirements of the NDIS Quality and Safeguards Commission